

INFORMATION FOR CUSTOMERS - English

Object: Information pursuant to Articles 13 and 14 of EU Regulation no. 2016/679 (GDPR - GENERAL DATA PROTECTION REGULATION - Regulation on the protection of individuals with regard to the processing of personal data).

Pursuant to art. 13 of EU Regulation no. 2016/679 (hereinafter "GDPR 2016/679"), which contains provisions for the protection of persons and other subjects with regard to the processing of personal data, we wish to inform you that the personal data you provide will be processed in compliance with the above mentioned legislation and the obligations of confidentiality to which the person responsible for the website is subject.

1. Definition of treatment: processing of personal data means any operation or set of operations performed with or without the aid of automated processes and applied to personal data or sets of personal data, even if not recorded in a database, such as collection, recording, organization, structuring, storage, processing, selection, blocking, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, comparison or interconnection, restriction, erasure or destruction.

Purpose of the treatment: according to art. 13 of the GDPR personal data (name, surname, identification document details and copy thereof, telephone, email address, collection of paper and computer forms, etc..), will be provided at the time of conclusion of the contract and / or order.

The personal data provided will be the subject:

- a) in connection with contractual obligations:
 - a.1 of treatment aimed at making possible the performance of the contract entered into;
 - a.2 of treatment relating to the collection of payments;
- b) in connection with legal obligations:
 - b.1 in order to comply with obligations provided for by law, by regulations, by Community legislation, including administrative and accounting regulations, as well as by instructions issued by Authorities authorised to do so by law or by competent supervisory or control bodies;
 - b.2 to comply with tax and fiscal obligations;

We inform you that, taking into account the purposes of the processing as described above, the provision of data is mandatory and their failure, partial or incorrect provision may result in the inability to fulfill the contract.

4. Data retention: personal data are retained for the entire duration of the contractual relationship and, in any case, even in the event of revocation and/or other type of termination of the relationship within the statutory time limits, which are indicated in ten years for documents and related data of an accounting and tax nature as required by the law in force.

5. The data controller is CinqueTerreinkayak.it in the person of the legal representative pro tempore.

6. The Treatment Manager is Paolo Ghelfi

7. Subjects authorized to the treatment: the personal data will not be diffused and will not be object of communication without the explicit consent of the interested party, except for the necessary communications that may involve the transfer of data to public bodies, consultants or other subjects for the fulfillment of legal obligations or for the performance of the task and within the scope of the purposes of treatment.

8. Processing methods: the processing will be carried out automatically and/or manually, in compliance with the provisions of art. 32 of GDPR 2016/679, by specially appointed persons and in compliance with the provisions of Articles. 28 and 29 GDPR 2016/679.

Please note that, in accordance with the principles of lawfulness, purpose limitation and data minimisation, pursuant to art. 5 GDPR 2016/679, subject to your free and explicit consent expressed at the bottom of this statement, your personal data will be kept for the period of time necessary for the achievement of the purposes for which they are collected and processed, as per article 4 above.

9. Transfer of personal data Your data will not be transferred either to EU Member States or to third countries outside the EU, unless the nature of the task conferred and the material processed is not strictly necessary for the performance of the task.

10. Categories of data: the personal data of the interested party concern:

- identification and personal data (e.g. name, surname, identity document and passport number, nationality, place and date of birth, sex, photo, IP address);
- contact information (e.g. postal address and address);
- tax data: tax code, VAT number;
- information on education and employment (e.g. level of education, employment, name of employer, pay);
- bank, financial and transaction information (e.g. bank account details, credit card number, transfers of funds, assets, declared investor profile, credit history, debts and expenses related to relations with the Bank);

11. Special categories of personal data: According to Articles 9 and 10 of EU Regulation No. 2016/679, you may provide data that qualify as "special categories of personal data", namely data revealing "racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, as well as genetic data, biometric data intended to uniquely identify a natural person, data relating to the health or sex life or sexual orientation of the person". These categories of data may be processed by the undersigned only with your free and explicit consent, given in writing at the bottom of this information notice.

12. Right of opposition

At any time, you may exercise, pursuant to art. 21 of EU Regulation no. 2016/679, the right to:

- a) oppose the processing at any time and also in the case of processing for direct marketing purposes;
- (b) oppose an automated decision making process concerning natural persons, including profiling.

13. Rights of the data subject

At any time, you may exercise, pursuant to Articles 15 to 22 of EU Regulation no. 2016/679, the right to:

- a) ask for confirmation of the existence or otherwise of their personal data;
- b) obtain information about the purposes of processing, the categories of personal data, the recipients or categories of recipients to whom the personal data have been or will be communicated and, where possible, the period of storage;
- c) obtain the rectification and erasure of data;
- d) to obtain treatment limitation;
- e) to achieve data portability, i.e. to receive data from a data controller in a structured, commonly used and machine-readable format, and to transmit them to another data controller without hindrance;
- f) to ask the data controller for access to and rectification or erasure of personal data or to limit the processing of personal data concerning him or to object to their processing, in addition to the right to data portability;
- g) revoke consent at any time without prejudice to the lawfulness of processing based on consent given prior to revocation;
- h) to lodge a complaint with the supervisory authority (Privacy Guarantor).

Consequences of failure to consent to the processing of data: With regard to personal data relating to the execution of the contract to which you are party or relating to compliance with a regulatory obligation (for example, the obligations related to the maintenance of accounting and tax records), failure to consent to the processing of the same prevents the completion of the contractual relationship itself.

You may exercise your rights by sending a request by email to edizioni.coastaltouring@gmail.com